



Globalgig Australia

Price Table

Valid as of 1 April 2014

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1 About this Price Table

- a) This is the standard Mobile Broadband Service Price Table for Globalgig Australia Pty Limited ABN 48 159 378 097. It states the applicable pricing for the Service, except to the extent where any applicable Service Description specifies alternative pricing.
- b) This Price Table is part of our Agreement, which is made up of all of the documents listed in our General Terms for the Standard Form of Agreement.
- c) Unless otherwise indicated all fees and charges that are set out in the Price Table are inclusive of tax, including GST.
- d) The latest version of the above documents is available for download on our website www.globalgig.com.au.

2 Charges for Mobile Broadband Usage

2.1 Data Calculation

- 2.1.1 A data session is a data transaction between your mobile Wi-Fi hotspot, and/or SIM card, and an Internet destination such as a website or the database for a smartphone application. Your device controls when a session starts and when it ends. Globalgig cannot influence this. For example, depending on how your device operates, browsing a series of webpages may be a single session, or a session may start and end each time when your laptop/tablet is updating your email or you activate an application.
- 2.1.2 Data sessions will be calculated in kilobyte (KB) increments per session, for both uploads and downloads. At the end of your billing period your total data usage will be rounded up to a full megabyte (MB).
- 2.1.3 If your chosen mobile broadband plan has a monthly-included mobile broadband allowance, the number of MBs used will be decremented from the allowance, and
 - if your usage exceeds your included mobile broadband allowance you will be charged the excess usage amount, in addition to your monthly plan charge; or
 - if you do not use all your included mobile broadband allowance in the relevant billing period, that included mobile broadband allowance is forfeited, is not refundable, and will not carry over into any other month.

3 Plans Price Table

3.1 Home & Abroad Mobile Broadband Plans

3.1.1 Home & Abroad Mobile Broadband Plans Price Table

	1GB Plan	3GB Plan	5GB Plan
Included mobile broadband allowance	1GB /1024MB	3GB /3072MB	5GB /5120MB
Monthly plan charge	\$9	\$19	\$29
Usage in excess of your allowance per MB for Table 1 'included' countries	2c	2c	2c
All usage per MB for Table 2 'additional' countries	10c	10c	10c
All usage per MB for Table 3 'additional' countries	20c	20c	20c

3.1.2 Table 1 'included' countries

Australia	USA	UK	Ireland
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3.1.3 Table 2 additional countries

Austria	France	Italy	Norway	Sweden
Belgium	Germany	Liechtenstein	Portugal	Switzerland
Denmark	Hong Kong	Monaco	San Marino	Vatican City
Finland	Iceland	Netherlands	Spain	

3.1.4 Table 3 additional countries

Bulgaria	Estonia	Lithuania	Poland	Turkey
Cyprus	Greece	Luxembourg	Romania	
Croatia	Hungary	Malta	Slovakia	
Czech Republic	Latvia	New Zealand	Slovenia	

3.2 Flexi Mobile Broadband Plan

3.2.1 Flexi Mobile Broadband Plan Price Table

	Flexi Mobile Broadband Plan
Included mobile broadband allowance	0
Monthly plan charge	\$5
All usage per MB in Australia only	2c
All usage per MB for Table 1 'additional' countries	5c
All usage per MB for Table 2 'additional' countries	10c
All usage per MB for Table 3 'additional' countries	20c

3.2.2 Table 1 additional countries

USA	UK	Ireland
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3.2.3 Table 2 additional countries

Austria	France	Italy	Norway	Sweden
Belgium	Germany	Liechtenstein	Portugal	Switzerland
Denmark	Hong Kong	Monaco	San Marino	Vatican City
Finland	Iceland	Netherlands	Spain	

3.2.4 Table 3 additional countries

Bulgaria	Estonia	Lithuania	Poland	Turkey
Cyprus	Greece	Luxembourg	Romania	
Croatia	Hungary	Malta	Slovakia	
Czech Republic	Latvia	New Zealand	Slovenia	

4 Other Charges

4.1 SIM Replacement Charge

When you ask us to replace your SIM card we may charge you the following:

SIM Replacement Charge \$2.00 per SIM card

4.2 Paper Bill Charge

We will send your bill to your nominated email address in PDF format. This bill constitutes a tax invoice. If you request us to provide you with a paper bill, we may charge you the following:

Paper Bill Charge \$5.00 per bill

4.3 Change of Account Holder Charge

When you ask us to transfer your account to the account of another person we may charge you a fee as set out below:

Change of Account Holder Charge \$20.00 per event

4.4 Reactivation Charge

If we have suspended the Service on your request (eg because your Device and/or SIM card has been lost or stolen) we may charge you the following fee when you ask us to resume the Service.

Service Reactivation Charge \$30.00 per event

4.5 Late Payment Charge

If you do not pay all amounts you owe us by the date the payment is due, we may charge you a late payment fee as set out below:

Late Payment Charge \$7.50 per event

4.6 Dishonoured Payment Charge

If your Credit/Debit card provider dishonours the payment we may charge you the following fee for the dishonoured payment.

Dishonoured Payment Charge \$10.00 per event

4.7 Collecting Agent Charges

We may engage an agent to recover money that you owe to us or we may sell your debt to a collecting agent altogether. We may pass on all fees and charges that we incur in recovering the outstanding amounts owed by you.

4.8 Early Cancellation Fee

If you agree to a Minimum Term as part of your application for the Service, and cancel your Service prior to the expiry of the Minimum Term, we may charge you an Early Cancellation Fee. The Early Cancellation Fee will be calculated at the rate of your Monthly Service Charge for the remaining period until the expiry of the Minimum Term.