



Globalgig Australia Price Table

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1 About this Price Table

- a) This is the standard Data Service Price Table for Globalgig Australia Pty Limited ABN 48 159 378 097. It states the applicable pricing for the Service, except to the extent where any applicable Service Description specifies alternative pricing.
- b) This Price Table is part of our Agreement, which is made up of all of the documents listed in our General Terms for the Standard Form of Agreement.
- c) Unless otherwise indicated all fees and charges that are set out in the Price Table are inclusive of tax, including GST.
- d) The latest version of the above documents is available for download on our website www.globalgig.com.au.

2 Charges for Data

2.1 Mobile Broadband Data Calculation

- 2.1.1 A data session is a data transaction between your mobile Wi-Fi hotspot, and/or SIM card, and an Internet destination such as a website or the database for a smartphone application. Your device controls when a session starts and when it ends. Globalgig cannot influence this. For example, depending on how your device operates, browsing a series of webpages may be a single session, or a session may start and end each time when your laptop/tablet is updating your email or you activate an application.
- 2.1.2 Data sessions will be calculated in kilobyte (KB) increments per session, for both uploads and downloads. At the end of your billing period your total data usage will be rounded up to a full megabyte (MB).
- 2.1.3 If your chosen data plan has a monthly-included data allowance, the number of MBs used will be decremented from the allowance, and
 - if your usage exceeds your included data allowance you will be charged the out of bundle usage amount, in addition to your monthly access charge; or
 - if you do not use all your included data allowance in the relevant billing period, that included data allowance is forfeited, is not refundable, and will not carry over into any other month.

3 Data Plans Price Table

3.1 Home & Abroad Data Plan

3.1.1 Home & Abroad Data Plans Price Table

	Home & Abroad 1GB Data Plan	Home & Abroad 3GB Data Plan	Home & Abroad 5GB Data Plan
Included Data Allowance	1GB/1024MB	3GB/3072MB	5GB/5120MB
Monthly access charge	\$9	\$19	\$29
Usage in excess of your allowance per MB in Australia	5c	5c	5c
All usage per MB for additional countries in Table 1	5c	5c	5c
All usage per MB for additional countries in Table 2	20c	20c	20c

3.1.2 Table 1 additional countries

USA	Austria	Hong Kong	Italy	Spain
UK	Denmark	Ireland	Portugal	Sweden

3.1.3 Table 2 additional countries

Belgium	Estonia	Hungary	Malta	Romania
Bulgaria	Finland	Iceland	Netherlands	Slovakia
Cyprus	France	Latvia	New Zealand	Slovenia
Croatia	Germany	Lithuania	Norway	Switzerland
Czech Republic	Greece	Luxembourg	Poland	Turkey

3.2 Jetsetter Data Plan

3.2.1 Jetsetter Data Plans Price Table

	Jetsetter 1GB Data Plan	Jetsetter 3GB Data Plan	Jetsetter 5GB Data Plan
Included Data Allowance	1GB/1024MB	3GB/3072MB	5GB/5120MB
Monthly access charge	\$19	\$35	\$49
Usage in excess of your allowance per MB (included countries)	5c	5c	5c
All usage in additional countries per MB.	20c	20c	20c

3.2.2 Table 1 included countries

Australia	Hong Kong	Spain	Sweden
USA	Italy	Portugal	Denmark
UK	Ireland	Austria	

3.2.3 Table 2 additional countries

Belgium	Estonia	Hungary	Malta	Romania
Bulgaria	Finland	Iceland	Netherlands	Slovakia
Cyprus	France	Latvia	New Zealand	Slovenia
Croatia	Germany	Lithuania	Norway	Switzerland
Czech Republic	Greece	Luxembourg	Poland	Turkey

3.3 Flexi Data Plan

3.3.1 Flexi Plan Data Plan Price Table

	Monthly Included Data Allowance	Monthly Access Charge	Table 1 Usage per MB	Table 2 Usage per MB
Flexi Data Plan	0	\$5	5c	20c

3.3.2 Table 1 additional countries

Australia	Hong Kong	Spain	Sweden
USA	Italy	Portugal	Denmark
UK	Ireland	Austria	

3.3.3 Table 2 additional countries

Belgium	Estonia	Hungary	Malta	Romania
Bulgaria	Finland	Iceland	Netherlands	Slovakia
Cyprus	France	Latvia	New Zealand	Slovenia
Croatia	Germany	Lithuania	Norway	Switzerland
Czech Republic	Greece	Luxembourg	Poland	Turkey

4 Other Charges

4.1 SIM Replacement Charge

When you ask us to replace your SIM card we may charge you the following:

SIM Replacement Charge \$2.00 per SIM card

4.2 Paper Bill Charge

We will send your bill to your nominated email address in pdf format. This bill constitutes a tax invoice. If you request us to provide you with a paper bill, we may charge you the following:

Paper Bill Charge \$7.50 per bill

4.3 Change of Account Holder Charge

When you ask us to transfer your account to the account of another person we may charge you a fee as set out below:

Change of Account Holder Charge \$30.00 per event

4.4 Reactivation Charge

If we have suspended the Service on your request (eg because your Device and/or SIM card has been lost or stolen) we may charge you the following fee when you ask us to resume the Service.

Service Reactivation Charge \$30.00 per event

4.5 Non-recurring Payment Charge

If you choose to not pay by our default payment we may charge you to provide you an alternative payment method.

Non-recurring Payment Charge \$7.50 per event

4.6 Late Payment Charge

If you do not pay all amounts you owe us by the date the payment is due, we may charge you a late payment fee as set out below:

Late Payment Charge	\$7.50 per event
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4.7 Dishonoured Payment Charge

If your Credit/Debit card provider dishonours the payment we may charge you the following fee for the dishonoured payment.

Dishonoured Payment Charge	\$30.00 per event
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4.8 Collecting Agent Charges

We may engage an agent to recover money that you owe to us or we may sell your debt to a collecting agent altogether. We may pass on all fees and charges that we incur in recovering the outstanding amounts owed by you.

4.9 Early Cancellation Fee

If you agree to a Minimum Term as part of your application for the Service, and cancel your Service prior to the expiry of the Minimum Term, we may charge you an Early Cancellation Fee. The Early Cancellation Fee will be calculated at the rate of your Monthly Service Charge for the remaining period until the expiry of the Minimum Term.